



SEVEN TRAILS FARMHOUSE SERVICE CHARTER

Dear guests,

It is with great pleasure that I welcome you cordially here in the Asti region, wishing you a wonderful transformative holiday on my farm.

It is important right now to bring you my core values: relationship and transformation, so at the centre of my agritourism is you, the wonderful relationship we will establish and the transformation we will experience together by getting to know each other and learning from each other.

I, or one of my collaborators, will always be present to assist you at the times indicated. To this end, since you are the main source of evaluation, growth and improvement of my reality, I ask you to make any request or report that you deem useful, to help me grow as a person and as a company.

Below I have listed the main information that will enable you to make the best use of the services offered.

Bookings

Bookings are made through the site form or on dedicated sites, while bookings for the holistic residential events take place 1:1 with prior knowledge through zoom.

Handling of personal data

All personal data will be handled in accordance with current legislation.

Check-In and key handover

Check-in is from 11:00 to 21:00, please let us know in advance in case you wish to arrive at a different time. Guests collect the keys upon arrival, accompanied by remote control for the automatic gate. In case of loss, you will be charged the cost of replacement.

Check-In and key delivery

Check-in is from 11:00 to 21:00, please let us know in advance in case you wish to arrive at a different time. Guests collect the keys upon arrival, accompanied by remote control for the automatic gate. In case of loss, you will be charged the cost of replacement.



Check-Out

Rooms must be vacated by 10:00 a.m. on the day of departure.

late than 10:00 a.m. on the day of departure, if you are going to be late, please let us know in advance so that we can carry out our activities.

our activities, but in any case we will charge an extra fee equal to an extra day of stay.
stay.

Cancellation and prepayment policy

Should the reservation be cancelled within 28 days of arrival the fee will be refunded in full, otherwise the deposit paid at the time of booking will be retained.

Main services

Room cleaning and bathroom cleaning (including change of bed linen and towels) are carried out once or twice a week.

carried out once or twice a week, thus avoiding waste that is potentially harmful to the the environment. However, upon specific request and proven need, they can be carried out in greater numbers (in which case there is an extra charge of € 25.00 per cleaning). This cleaning is carried out in the morning, from 10 a.m. onwards.

Waste collection service

There is a separate waste collection service on the farm, the plastic and undifferentiated bags are provided by the farm. Paper, cardboard and glass are placed in special containers. For compostable waste, there is a dedicated area.

On designated days, I will take the sacks and baskets of waste to the designated collection point.

Breakfast

Due to the organisation of the facility and activities, we regret to inform you that the breakfast service is currently not available.

Internet

You can connect to the Internet free of charge.

Local tourism

Books, leaflets and brochures illustrating local tourist attractions and events in the area are available for reference.

local tourist attractions and events in the area.

Various excursions and activities are organised by arrangement in locations outside the agriturismo, including

- horseback rides
- horse riding lessons



- cycling tours

- bicycle hire

- food and wine tours and tastings

In-house wellness and holistic services

Various activities and holistic treatments are available on the farm by appointment, performed directly by me at times to be agreed:

- meditation lessons

- qi gong lessons

- baguazhang kung fu lessons (with reference to walking in circles)

- self-defence and women's self-defence lessons (for those already practising martial arts)

- reiki treatments

- shamanism practices (shamanic journey, limpia, soul retrieval)

- circle around the fire (evening)

Parking

Parking is not guarded, but the courtyard is entirely fenced off and access is via automatic gate, so there are no risks. We recommend, however, that you close the car windows (otherwise my cat might get in), lock the doors and do not leave anything of value inside.

The courtyard is equipped with a charging station for electric cars, please use it with respect for the other guests.

Access times for residents

All guests are provided with keys and control of the automatic gate, therefore there are no time limits as regards leaving the farmhouse and returning to the premises.

Obligations

Please behave in a manner respectful of the peace and relaxation of other guests in every area of the facility, I ask you to speak in a moderate tone of voice and to modulate the volume of televisions.

Respect for nature and the animals present, at all times, is essential.

I also ask you to be respectful and minimise waste by ensuring that you turn off running water and electric lights whenever you leave the rooms or common areas.

I ask you to store your personal valuables in the appropriate safes in each room. We decline as of now any responsibility for loss, theft or damage of your property left unattended.

It is absolutely forbidden to leave minors and non self-sufficient people unaccompanied and assistance. As of now, we decline all responsibility for damages in which these subjects should run into such circumstances.



Bans

It is forbidden to smoke inside the structures pertaining to the agritourism and, in any case, during at any time and any activity the use of any type of substance, drug or drug is prohibited assimilable.

It is forbidden to welcome and accommodate unregistered people in the rooms.

It is forbidden to use extra heating appliances and open flames in the rooms.

Animals

Due to the organization of the structure and the activities, we are sorry to inform you that pets are welcome

for now they are not allowed.

Book and DVD sharing

Books and DVDs are available for sharing, just bring any number of them as a gift (perhaps with a nice dedication for those who will come after you) and you can get as many in return.

Agriculture and related activities

During the agricultural season there are important processes and maintenance to be carried out. It will be mine

care to cause the least possible disturbance and we invite you to pay attention (especially for children).

The warehouse and workshop areas are off limits to guests, as are the barn, chicken coop and the garden, except for an authorized companion. It will be my care and pleasure to take you, upon request, to the visit

guided tour of the farmhouse and its activities.

Meditation room and yurt

The holistic practices performed by me will be conducted outdoors, in the meditation hall or in the yurt. Guests are requested to maintain decorum and respect for these places, not to enter them, unless authorized companion.

Inside the yurt, being built on a raised platform, it is forbidden to jump, dance and/or run.

Damage

Since the structure is equipped with everything necessary to ensure your maximum comfort, in case of

damage to the structure, to accessories and goods belonging to it, you will be charged in total cost of repair or replacement.